



ONLINE SALES AND CANCELATION POLICY

GENERAL INFORMATION OF THE WEBSITE OWNER

In compliance with the duty of information contained in article 10 of Law 34/2002, of 11 July, on Information Society Services and Electronic Commerce (LSSICE), the following circumstances are noted.

Transportes Grupo Islas - Lanzarote - with NIF: F76753649 and address at C/ Calderetas, 100, 35550 - San Bartolomé - Lanzarote (Las Palmas), is the owner of the website <https://www.transferslanzarote.net> and responsible for the sale of the services advertised on it.

Contact telephone +34671274126

CONFIRMATION OF THE RESERVATION

Once the purchase has been made, you will receive a confirmation email with your booking details. The booking document must be presented either on printed paper or on any device where the document with number and booking details is clearly visible.

METHOD OF PAYMENT

All reservations made through <https://www.transferslanzarote.net/> can be paid by credit card or PayPal.

Payment by card is made through the secure payment gateway Stripe so at no time Grupo Islas - Lanzarote - can access data concerning your credit or debit card.

CANCELLATION POLICY

Cancellations must be notified by email to grupoislaslanzarote@gmail.com

If the cancellation occurs up to 24 hours before the contracted service, they will not be penalized, otherwise they will not be entitled to a refund.

MODIFICATION OF DATA IN THE RESERVATION

Any change in the reservations must be notified as soon as possible by e-mail to grupoislaslanzarote@gmail.com

DATA SECURITY AND CONFIDENTIALITY

Grupo Islas Lanzarote guarantees the security and confidentiality of your data, which will be incorporated into a file in order to facilitate the processing of your reservations. In order to comply with Regulation (EU) 2016/679 of the European Parliament and Council of 27 April 2016, you can exercise your rights of access, rectification, cancellation, limitation, opposition and portability free of charge by sending an e-mail to: grupoislaslanzarote@gmail.com or to the following address: C/ Calderetas, 100, C.P. 35550, San Bartolomé - Lanzarote (Las Palmas)

APPLICABLE LEGISLATION

For all litigious matters or those that concern the platform or any of the services that depend on it, Spanish legislation will be applicable, and the Courts and Tribunals of Las Palmas will be competent for the resolution of all conflicts derived from or related to its use, provided that the applicable legislation does not expressly provide that the competence corresponds to the courts or tribunals of another jurisdiction.